

**COUNTY OF LOUISA**  
**MONTHLY DEPARTMENT REPORT**

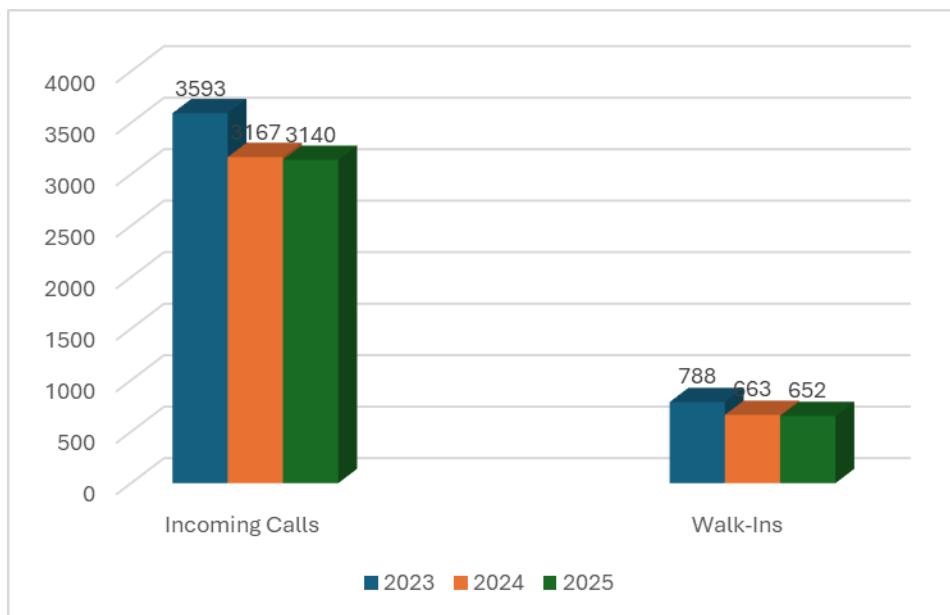


**Department:** Human Services

**Period:** November 2025

INDICATORS AND STATISTICS

CUSTOMER SERVICE:

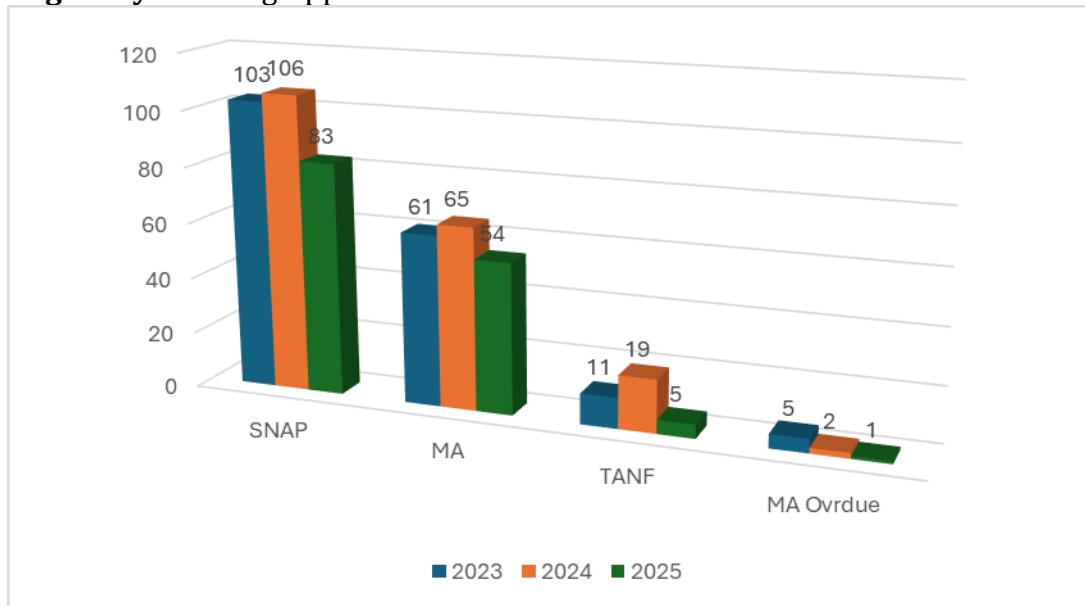


The local agency is still receiving a high volume of calls with questions about their benefits cases or seeking information about other resources in and outside of Louisa County considering the Government shutdown which impacted the SNAP program recipients. Foot traffic was slightly less than what was experienced in prior years but averaged just over 40 visitors to the local agency daily. The energy assistance program for Fuel Assistance started in the month of October and the Crisis program started November first. The agency received fewer fuel and Crisis applications in November. There were 3.5 observed holidays in the month of November; Veteran's Day, which was observed on a Tuesday, and Thanksgiving holiday observed on a half day on Wednesday, Thursday and Friday.

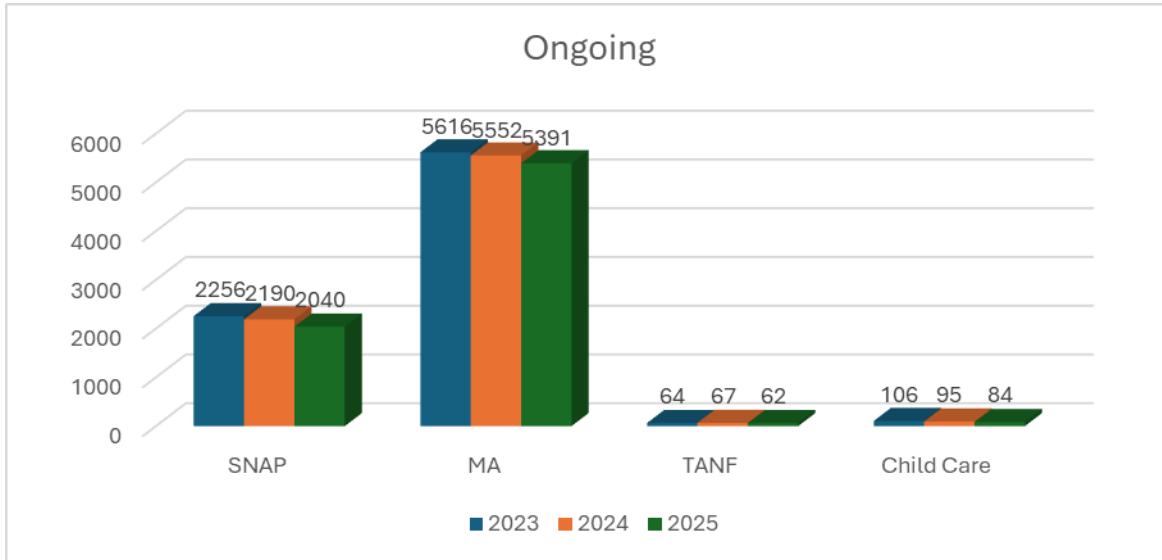
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**Eligibility: Pending Applications**



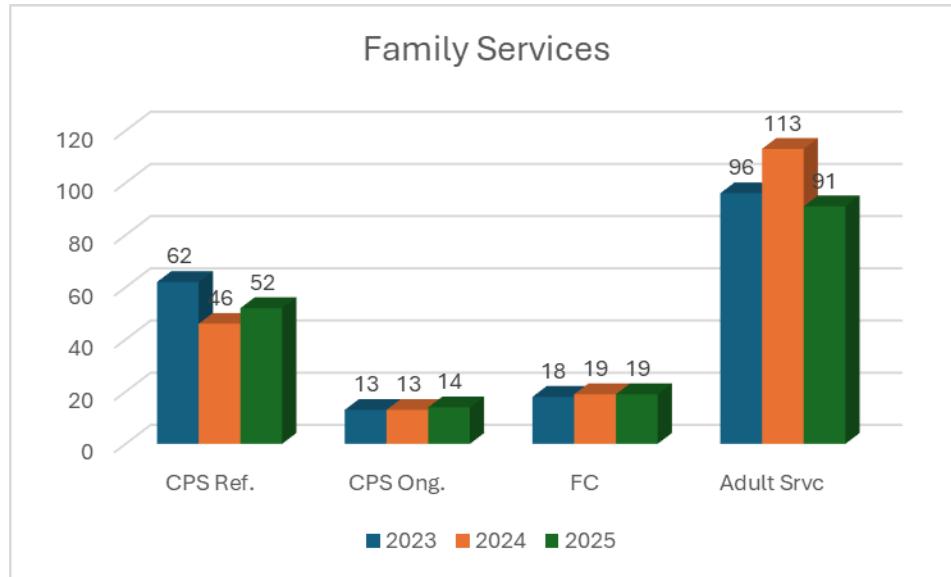
**Ongoing**



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MONTHLY DEPARTMENT REPORT



**Services Unit:**



**FOSTER CARE SUMMARY:**

No new youth entered care this month. One youth was discharged from acute (6 months) hospitalization to a sponsored residential home and is adjusting well. The challenges in securing appropriate placements for youth in this category is challenging. We are preparing for a trial home placement to begin for one youth in December.

As of November 2025, there are 19 youths in foster care. Seven (7) youth have been in care for less than 12 months, two (2) youth have been in care for more than 12 months, but less than 24 months and five (5) youth have been in care for more than 24 months. Each of these youth has had a face-to-face visit as required by State and foster care policy.

Two (2) of these youth reside in a relative foster home, six (6) youth are in congregate care, four (4) youth are in a non-relative foster home placement, and five (5) youth are in the Fostering Futures program. One (1) youth is in Detention/DJJ, and one (1) youth is on a trial home placement.

**FOSTER PARENT RECRUITMENT/TRAINING UPDATE:**

The Adoption FSS has taken over the role of foster parent recruitment and retention. She has three new local families that she is currently starting the process with – we hope to have them fully trained and available for placement by February 2026. Once trained, we will have a total of 9 local foster families for our foster children.



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#### **CPS Summary:**

For the month of November:

CPS Intake Referrals for November: 52

Below are the number and reason for referral screen outs:

Does not meet definition – 23.

Alleged Abuser not a caretaker – 6

Duplicate Referral – 3

Inadequate Information – 7

Alleged abuser not a caretaker (sexual abuse) – 1

Total – 40

#### **Adult Services Summary:**

In the month of November:

- # of APS Reports: 20
- # of AS cases: 6
- # of Guardianship Cases: 65
- Total # of APS/AS/Guardianship Cases: 91

Case Closure Specific to type of Substantiated Abuse/Neglect/Exploitation:

Self-Neglect – 3

Neglect – 1

Perpetrator a Relative – 1

Sexual Abuse – 1

Total of clients who Needs Protective Services – Accepts – 3

Total of clients who Needs Protective Services – Refuses – 1

Total of clients who Needs Protective Services – No longer exists – 1

Total Invalid APS Investigations – 5

Total Unfounded Investigations – 13

#### **In-home (formerly known as CPS Ongoing) Cases and Family Support (formerly known as Foster Care Prevention) Cases**

There are currently Seven (7) In-Home cases and seven (7) Family Support cases. Six (6) cases are court ordered for services. Two (2) cases were closed, and two (2) cases were opened. One (1) case was court ordered for investigation. There were two (2) court appearances. Fourteen (14) home visits were made. Fifty (50) clients receive services in these categories.

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**PROJECT REPORTS AND ACTION ITEMS**

1. The Louisa Department of Human Services has moved into its new building and is officially open for business.

**PLANNING AND FUTURE CONSIDERATIONS**

1. Medicaid changes are being implemented to accommodate Governor Youngkin's executive order released August 20, 2025.
2. THE LOCAL AGENCY CURRENTLY HAS TWO (2) VACANCIES TO FILL IN THE BENEFITS PROGRAMS UNIT. WE ARE REVIEWING APPLICATIONS AND HOPE TO CONDUCT INTERVIEWS WITHIN THE NEXT FEW WEEKS.